



LONGREACH REGIONAL COUNCIL
Longreach
Casual Customer Experience Officer
Visitor Information Centre/Powerhouse
Package Value - \$40.04 per hour

Council is seeking applications to fill a position of Casual Customer Experience Officer. Applications will be received until **Thursday 02 February 2023**. Late applications may not be considered.

The Position

Council is seeking an enthusiastic person to fill the position of Casual Customer Experience Officer. The successful applicant will be responsible for providing a high standard of friendly, efficient and accurate information and customer service to visitors within the Visitor Information Centre (VIC) and to assist in promoting tourism in the region. This position will also be responsible for providing the same standard of customer experience at the Powerhouse Museum on a rotating roster.

Qualifications and Experience

The successful applicant will have demonstrated experience in customer service, specifically in the tourism industry. The successful applicant will have a current drivers licence (C class) and it would be desirable for the applicant to hold a First Aid Certificate. It is also desirable that the applicant has a certificate III in Tourism or recognised industry equivalent experience, or ability to obtain.

Salary and Conditions

The position is classified as a Level 2 of the Queensland Local Government Industry (Stream A) Award – State 2017 and offers an hourly rate of \$40.04. It is expected the successful applicants will be employed on a on a rostered basis during peak tourist seasons, with hours outside of peak tourism season available.

Applications

If you believe you would like to join the Longreach Regional Council team, please visit the Council website at www.longreach.qld.gov.au and download a copy of the Position Description and Advertising document. Applications must include a current resume, 2 work related references and a letter addressing how you meet the position requirements. Applications can be emailed to assist@longreach.qld.gov.au

Commitment to EEO and WH&S

Longreach Regional Council is an equal opportunity employer and is committed to providing a safe work environment for all staff. In achieving these goals, it is a mandatory requirement for successful applicants to satisfactorily pass a National Police Check and Medical Screening.

Longreach Regional Council is an equal opportunity employer.

Brett Walsh
Acting Chief Executive Officer

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