

# Making a Rates Payment

**Receipts** - will not be issued unless requested. If a receipt is required, please tick where indicated on the bottom portion of your rates notice. Attach the bottom portion only to your remittance, retaining the top portion for your records.

**B-Pay** – Contact your participating bank, credit union or building society to make this payment directly from your cheque or savings account according to BPay details on the front of your rates notice

**Mail** - tear off the bottom section of your rates notice and mail together with your cheque made payable to Longreach Regional Council, to PO Box 144, Ilfracombe QLD 4727.

**Cheques and Money Orders** - should be made payable to the Longreach Regional Council. Acceptance of a cheque and the issue of a receipt therefore are conditional on collection of the proceeds and until collection, no credit is given or implied.

**In Person** -. Payment can be made by cash, cheque, EFTPOS or credit card. Monday – Friday 8:30am to 5:00pm at the following locations:

**Main Office** – 96a Eagle Street, Longreach  
**Phone:** 07 4658 4111

**Isisford Branch Office** – 20 St Mary Street, Isisford  
**Phone:** 07 4658 8900

**Ilfracombe Branch Office** – 1 Devon Street, Ilfracombe  
**Phone:** 07 4658 2233

**Telephone** - credit card payments are accepted over the telephone

**Discount** – will only be allowed subject to the following:

1. Full payment of any arrears and the current levy prior to the expiration of the discount period; and
2. Such payment being receipted at or before 5.00pm on the stated last day for discount **or** directly deposited to Council's bank account at or before 5.00pm on the stated last day for discount.

**Overdue Notice** – overdue rates and charges will accrue interest at 11% per annum, which is compounded daily. Interest will accrue on all outstanding rates & charges forty (40) days after the issue date of rates notices, except where a ratepayer has been allowed to pay overdue rates and charges by instalments and payments are received in accordance with such an agreement.

**Instalment Arrangements** – to enter into an arrangement to pay outstanding rates and charges please contact Council's Rating Officer to make an application on 07 4658 4108.